



# Resolution Advisors

a flexible way to extend your business reach without extending your risks





## ABOUT US

- RESOLUTION ADVISORS (RA) is an Extended Arm of businesses that need to be quickly ramped up.
- The Company has been promoted by the partners of Sharma Goel & Company LLP, a leading firm of Chartered Accountants, which has been instrumental in providing services to various Companies with regard to multifarious activities in addition to the traditional accounting services.





# OUR SATISFIED CUSTOMERS TESTIMONY TO OUR PARTNERSHIPS



- Long history of partnering with various organizations to handle their outsourced processes.
- Vision to closely work with companies and handle their business processes that are important.
- Operate in various business segments designed according to client requirements.

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# Resolution Advisors







# LIST OF SATISFIED NBFCs



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# TECHNOLOGY AND INFRASTRUCTURE

- Scalable infrastructure equipped presently to handle large operations
- Fully Air conditioned environment with Separate Server Room
- Complete Power Backup over 40 KVA capacity UPS with redundancy and Generator with 125 KVA capacity
- Redundant Leased Line connectivity for Internet
- Ideally built for call center activity
- Spacious facility







# ACTIVITIES OF RESOLUTION ADVISORS

- **Collections and Verifications** for Banks, NBFCs & Telecom companies since 1997.
- **Outsourced Manpower Handling** across India
- **Payroll Processing:** handling over 80,000 employees and over 80 companies
- **Retirals Management:** including handling Six Sigma process for Genpact
- **Local Labour Law Compliances** across India
- **Maintaining Employee:** files from joining till exits
- **Branch Imprest:** monitoring, top ups and accounting
- **Branch Utility Bills Payments:** across India





# LIST OF OFFICES IN INDIA

**NORTH**

NOIDA  
DELHI

**WEST**

MUMBAI

**SOUTH**

BENGALURU

**EAST**

KOLKATA

- We have associates in other major cities of the country.



**Resolution Advisors**





# WHY RESOLUTION ADVISORS ?

- Background of having successfully partnered with various large organisations since 1997
- Ability to identify key result areas of each business process.
- Value added approach to each process
- Bring to the table previous experience of successfully transitioning processes
- Team of professionals with wide range of commercial and legal expertise
- Ability to develop teams for identified processes and monitor them for effective delivery

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# EXPERIENCE IN THE INDUSTRY

- Resolution Advisors through its various group companies has been working with banks/telecoms such as.

## BANKING



## TELECOM





## EXPERIENCE IN MANPOWER MANAGEMENT

- Through its various group companies SGC, Intellect and Proserve handles over 4000 outsourced employees across India
- Ensures that these people get proper salary disbursements into their accounts
- Ensures that the labour law compliances are effectively carried out.

## EXPERIENCE IN HANDLING TECHNOLOGY

- Dedicated technology team that establishes, operates & supports the technology required for Call Centers
- Experience in training teams for collections, verifications & other outsourced activities through dedicated training programmes.
- Using a tailor made software for telecalling which generates the desired MISs.

**Resolution** Advisors





# MAJOR HIGHLIGHTS

- Dedicated & experienced team of telecallers, focused on deliverables.
- Possess more than 200 years of working experience collectively.
- Hallmark vintage of the team.
- Good employee database hiring becomes quick.
- Our satisfied client base bears testimony to our expertise & work culture.

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THANK

YOU



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